

Call For Papers: Service Science (ICSS2009)
Special Volume of *Annals of Operations Research*

Purpose and Scope

The 2009 INFORMS International Conference on Service Science (<http://informs09.ielm.ust.hk/>) will be held in Hong Kong during August 6-7, 2009. The conference is organized by The Hong Kong University of Science and Technology (HKUST) and sponsored by INFORMS.

The conference aims to provide a timely forum and bring together researchers and practitioners to discuss issues, identify challenges and future directions, and share their R&D findings and experiences in the areas of service science broadly defined.

Topics include, but are not limited to:

- Service Science
- Service Management, Operations, and Marketing
- Service Engineering and Systems
- Service Economics
- Service Education
- Service Simulation
- Applications and Case Study

Following the conference, we will edit a special volume of *Annals of Operations Research* for selective high-quality papers submitted to the conference. All papers submitted for journal publication will be subject to further review and revision according to the journal standard. For further details, please refer to the journal's website: <http://www.springer.com/journal/10479/submission> . All papers submitted for this special volume should be submitted to the special volume article type: "S.I.: Service Science (ICSS2009)".

Important Dates

- August 6-7, 2009: the Conference
- October 15, 2009: deadline for paper submission
- October 31, 2010: expected date of review completion

Guest Editors

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