

# Performance Analysis and Design of Tandem Queues with Blocking

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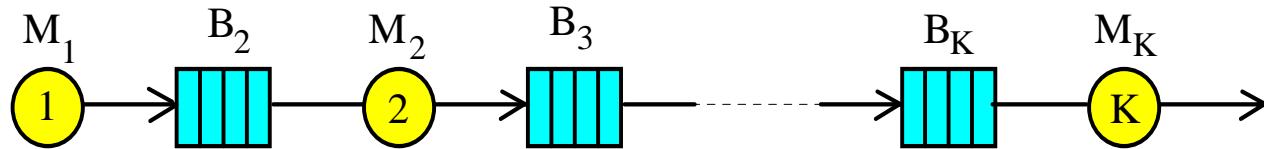
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DIMACS/CCICADA Workshop on Stochastic Networks: Reliability, Resiliency, and Optimization

October 12 - 13, 2011

# Analysis of Tandem Systems (Queues in Series with Finite Buffers)



- Random processing times
- Finite-capacity buffers
- Blocking
- Starvation

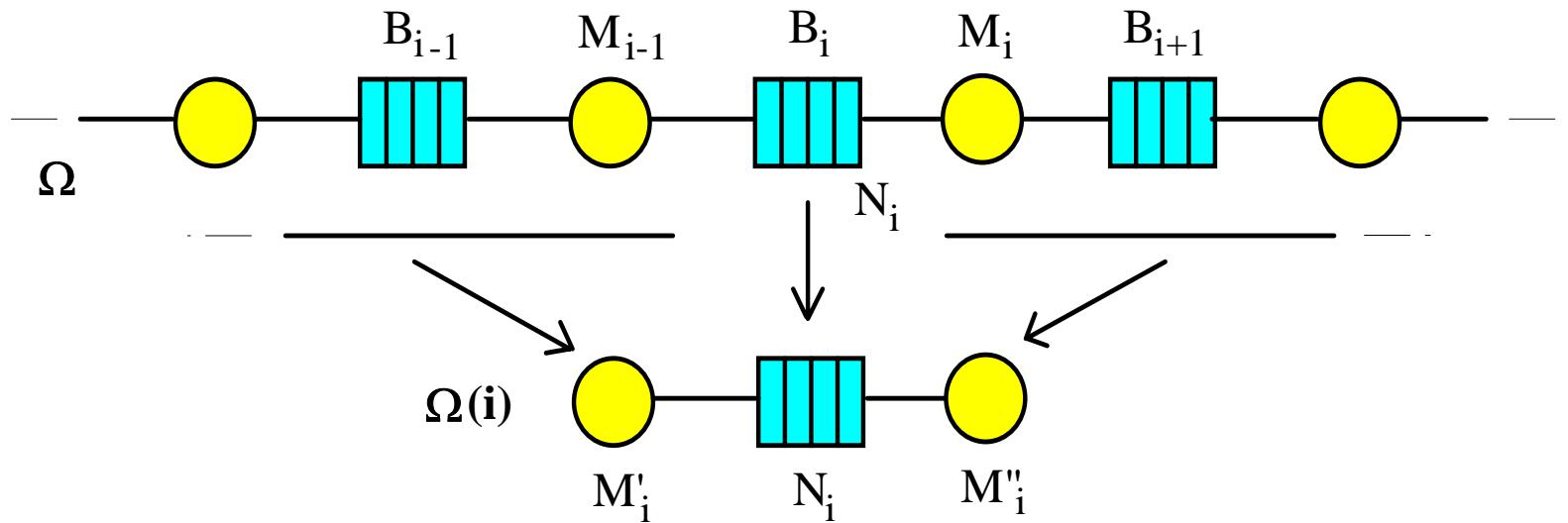
$X_i$  = processing time at  $M_i$

$$\{N_1(t), J_1(t); N_2(t), J_2(t); \dots; N_K(t), J_K(t), t \geq 0\}$$

| <u>Metrics of Interest:</u> | $\left\{ \begin{array}{ll} \text{Throughput: } & \bar{o}_i \\ \text{Avg. WIP: } & \bar{N}_i \end{array} \right.$ |  | $P_i(0), P_i(B)$ |
|-----------------------------|--|--|------------------|
|-----------------------------|--|--|------------------|

# Concept of Disaggregation

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$\Delta_i = \Pr(\text{a departing job leaves } M_i \text{ empty and idle})$

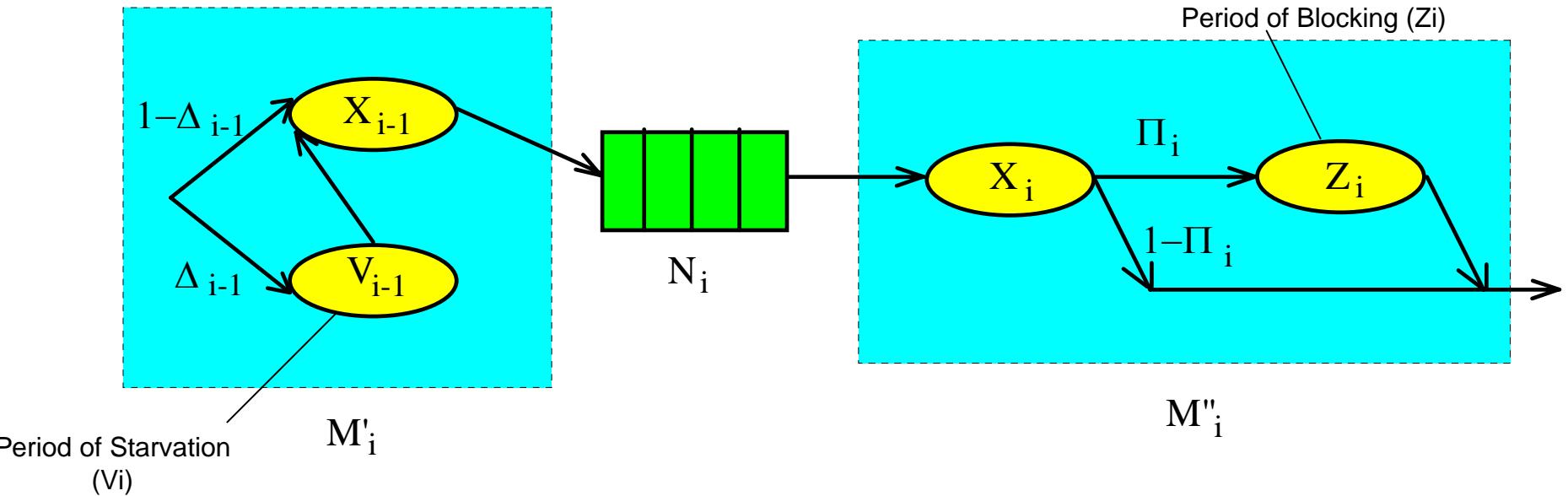
$V_i = \text{Length of the idle period at } M_i$

$\Pi_i = \Pr(\text{a departing job blocks } M_i)$

$Z_i = \text{Length of period } M_i \text{ remains blocked}$

# Isolation of Buffers

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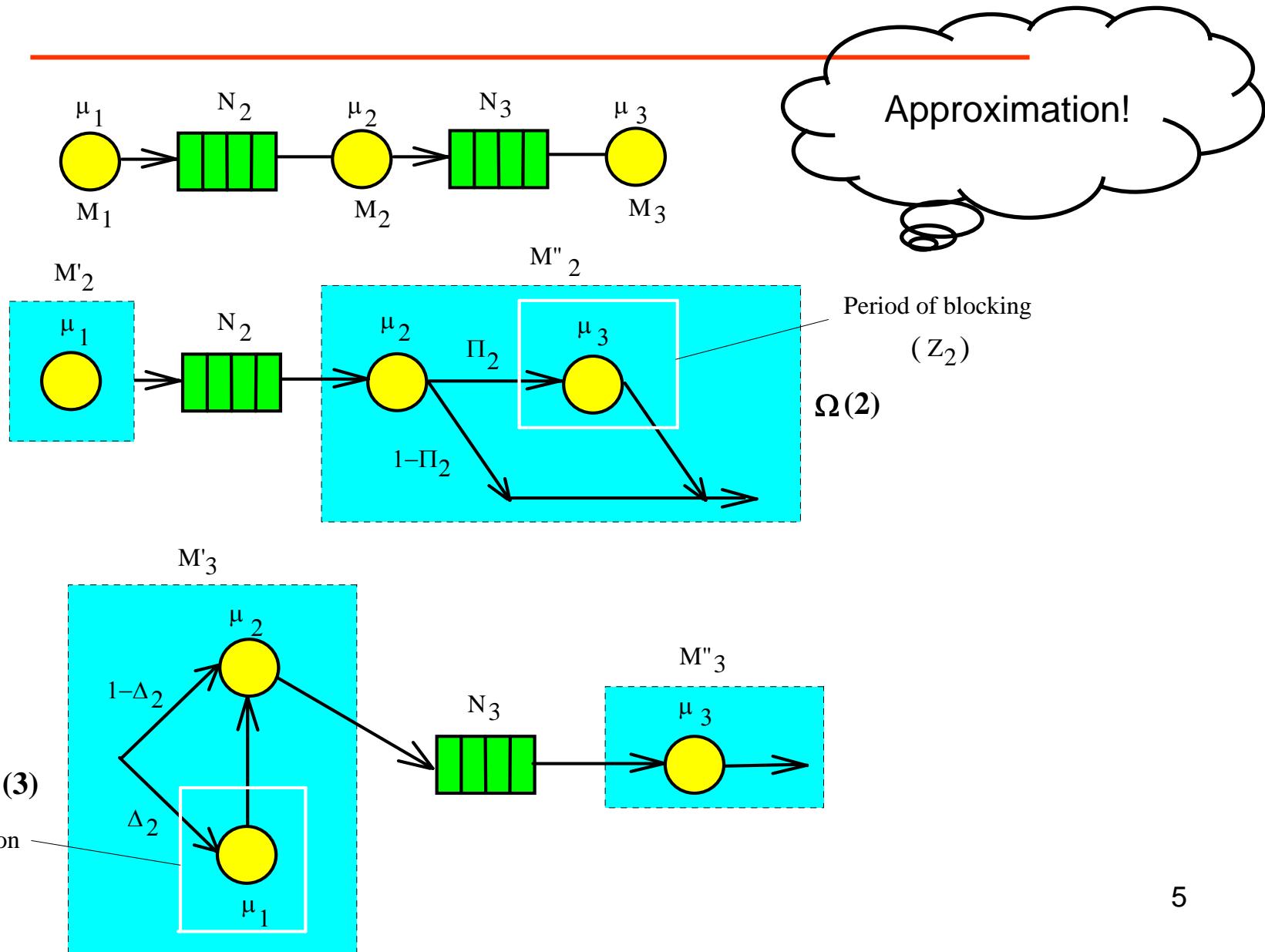
$\Delta_i = \Pr(\text{a departing job leaves } M_i \text{ empty and idle})$

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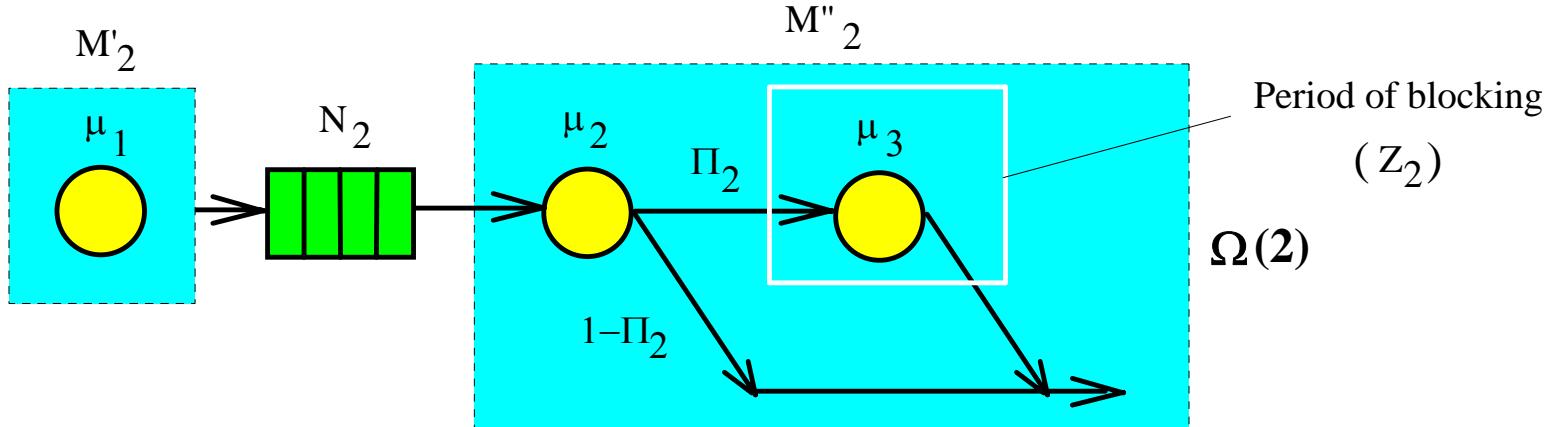
$\Pi_i = \Pr(\text{a departing job blocks } M_i)$

$Z_i = \text{Length of period } M_i \text{ remains blocked}$

# Two Nodes Decomposition: An Example



# $\Omega(2)$



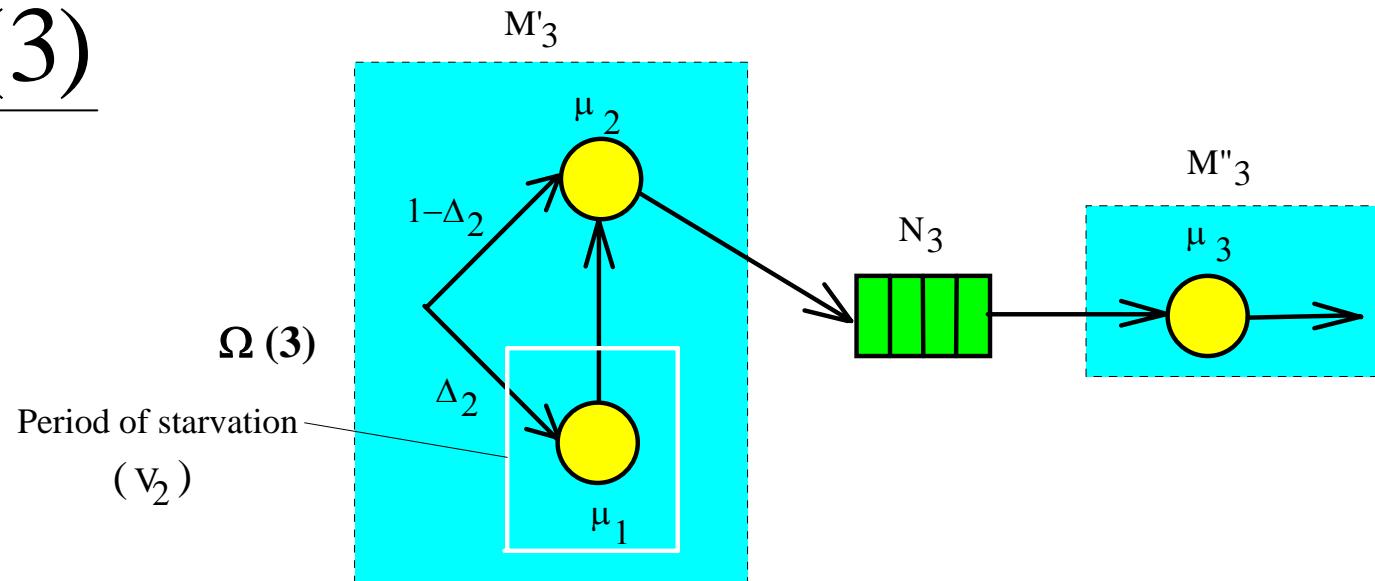
$\{N_2(t), J_2(t), t \geq 0\}$  is a continuous-time MC.

SS probabilities can be solved for using matrix-recursive methods.

$$P_2(n, j), n = 0, 1, 2, \dots, N_2, B, \quad j = 0, 1, 2$$

$$P_2(n) = \sum_j P_2(n, j)$$

$\Omega(3)$



$\{J_2(t), N_3(t), t \geq 0\}$  is a continuous-time MC.

$P_3(j, n)$ ,  $j = 0, 1, 2$ ,  $n = 0, 1, 2, \dots, N_3, B$

$$P_3(n) = \sum_j P_3(j, n)$$

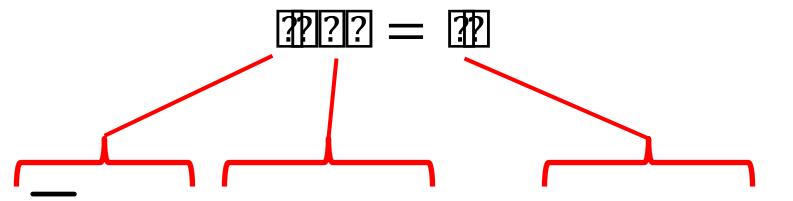
# Linking $\Omega(2)$ & $\Omega(3)$

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- Need to compute  $\Delta_2$  and  $\Pi_2$

Using Little's formula:

$\Omega(3)$

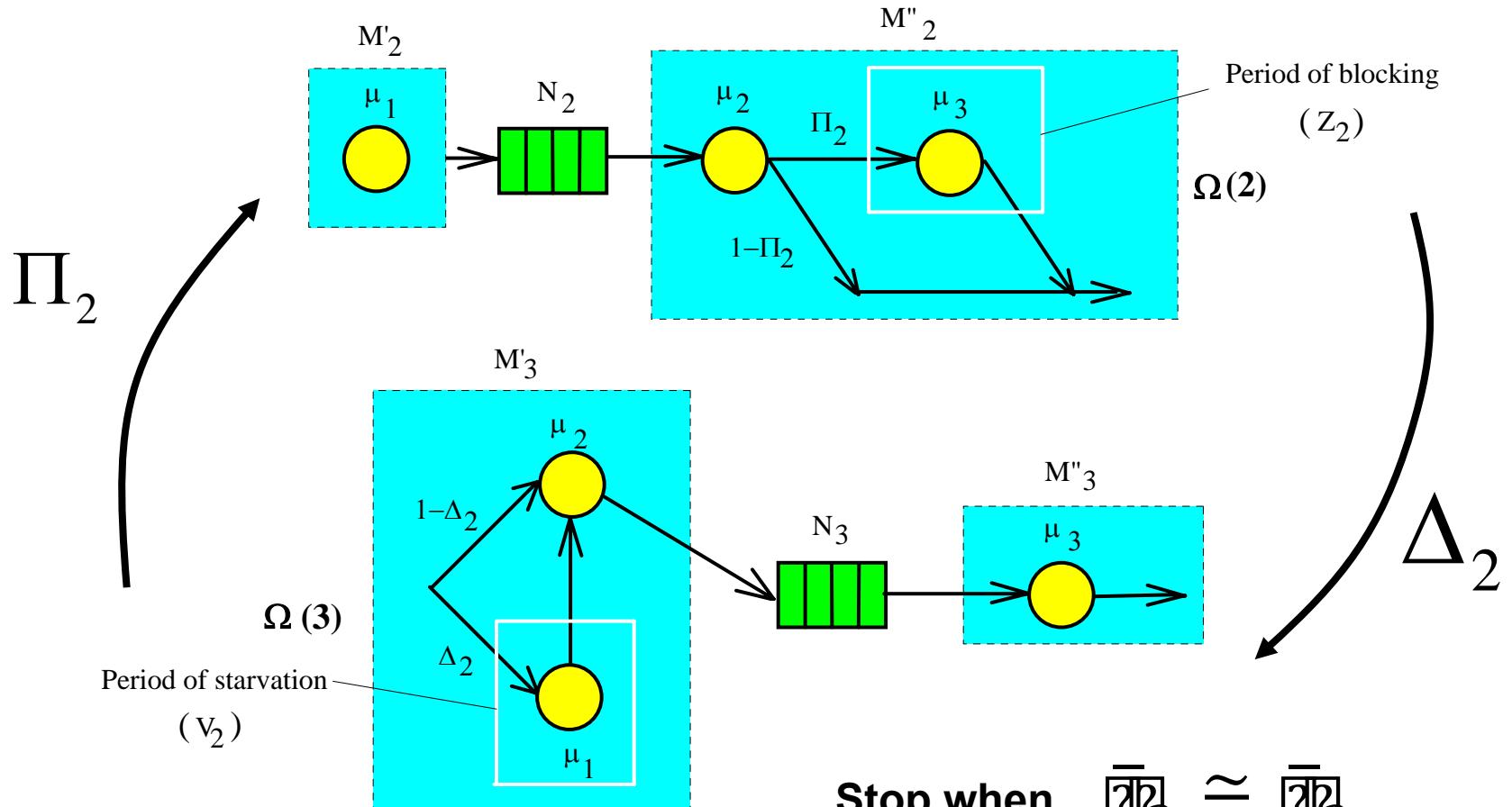
$$\overline{o}_\ell \Pi_i E[Z_i] = P_i(B)$$


$\Omega(2)$

$$\overline{o}_\ell \Delta_i E[V_i] = P_i(0),$$

# The Iteration

$$-\bar{o}_\ell \Delta_i E[V_i] = P_i(0),$$



$$-\bar{o}_\ell \Pi_i E[Z_i] = P_{i+1}(B)$$

# Convergence of the Throughput

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$K = 3$

$\mu_i = 2$

$N_i = 1$

| Iteration No | $\Delta_2$ | $\Pi_2$ | $\bar{o}_i$ |
|--------------|------------|---------|-------------|
| 0            | 0.1        | 0.1     | -           |
| 1            | 0.47499    | -       | 1.26984     |
| 2            | -          | 0.38125 | 1.07744     |
| 3            | 0.40469    | -       | 1.11986     |
| 4            | -          | 0.39883 | 1.10895     |
| 5            | 0.40029    | -       | 1.11165     |
| 6            | -          | 0.39993 | 1.11098     |
| 7            | 0.40002    | -       | 1.11115     |
| 8            | -          | 0.39999 | 1.11110     |
| 9            | 0.40000    | -       | 1.11111     |
| 10           | -          | 0.39999 | 1.11111     |

Exact Throughput: 1.1282 [Hunt (1956)]

# Numerical Results

5 station Decomposition:

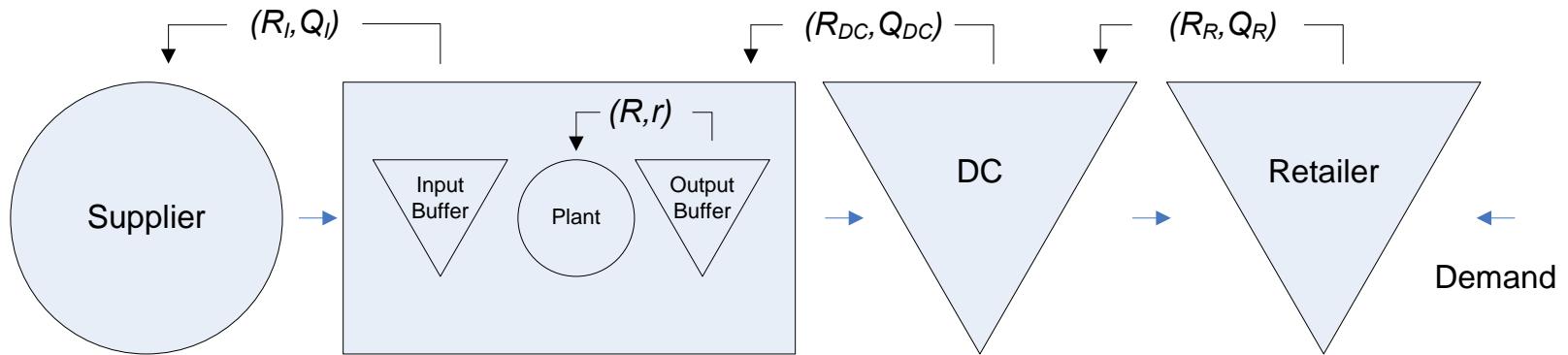
| Buffers | $\bar{N}_{App}$ | $\bar{N}_{Sim}$ | Rel. Err |
|---------|-----------------|-----------------|----------|
|         |                 |                 | %        |
| 1       | 3.5095          | 3.5293          | -0.56    |
|         |                 |                 |          |
| 2       | 2.2104          | 2.3098          | -4.3     |
|         |                 |                 |          |
| 3       | 7.4080          | 6.9328          | 6.85     |
|         |                 |                 |          |
| 4       | 3.7905          | 3.7151          | 2.03     |

$$\underline{\mu} = (2.5, 4, 3, 2, 5)$$
$$\underline{N} = (4, 4, 10, 4)$$
$$Cv^2 = (2.5, 0.25, 3.0, 0.3, 0.75)$$

$$\bar{O}_l$$

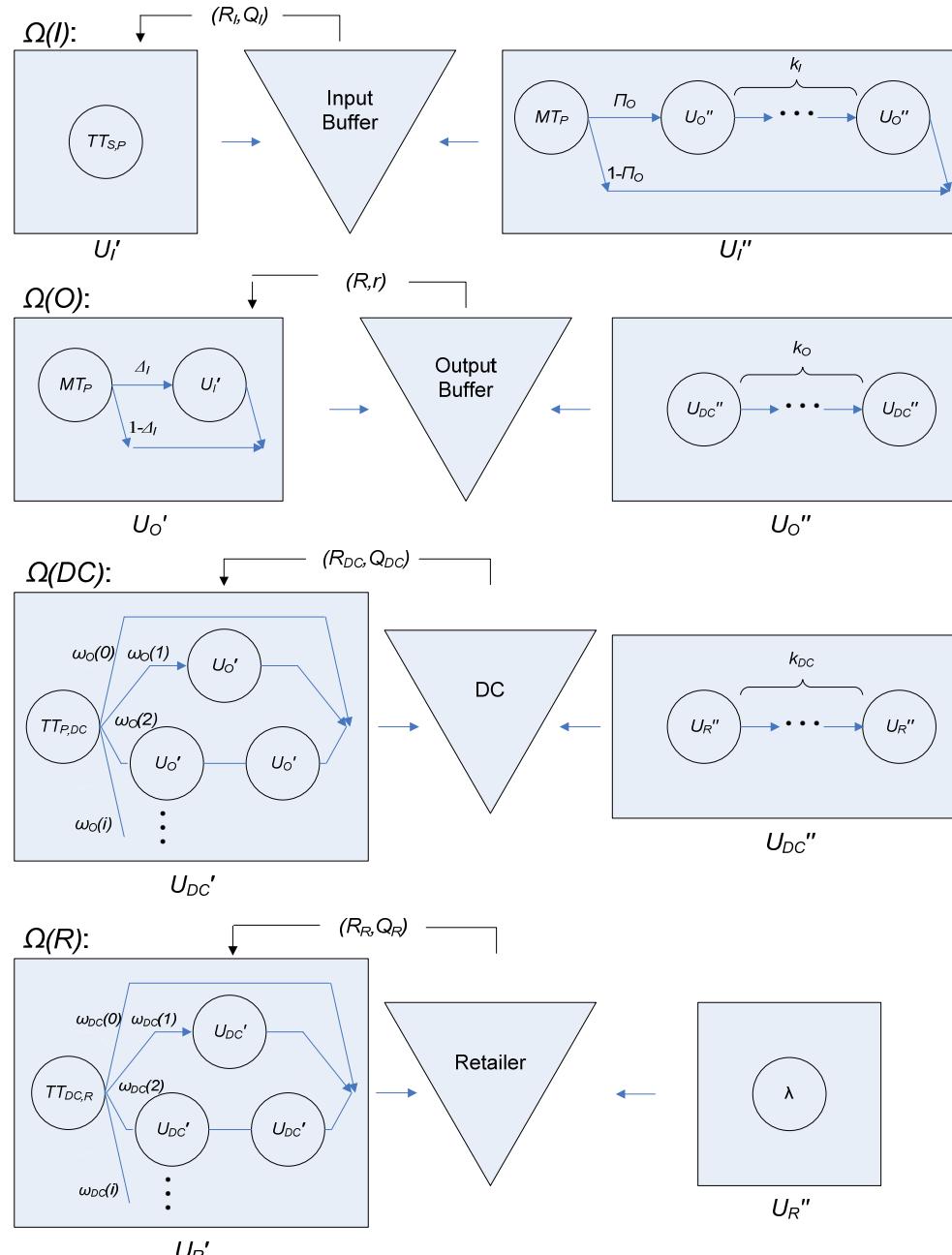
$$\begin{aligned} \text{Appx} &= 0.1984 \\ \text{Sim} &= 0.1964 \end{aligned}$$

# Supply Chain Applications



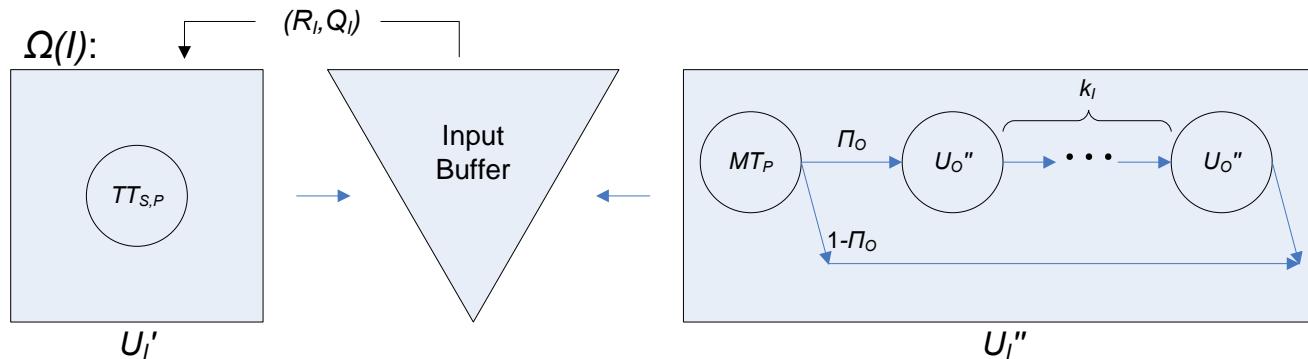
- Single-product
- $(R, Q)$ ,  $(R, r)$  continuous review policies
- Backordering among echelons
- Several outstanding orders
- General transportation times (PH)

# Decomposition



# Steady-State Analysis of Subsystems

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$$I_t = \begin{cases} i, & U_I^{\text{'}} \text{ is in phase } i \quad i=1,2 \\ B, & U_I^{\text{'}} \text{ is blocked} \end{cases}$$

$$J_t = \begin{cases} 0, & U_I^{\text{"}} \text{ is starving} \\ i, & U_I^{\text{"}} \text{ is in phase } i \end{cases}$$

$$N_t = 0, 1, 2, \dots R_I + Q_I$$

$\{ I_t, J_t, N_t, t \geq 0 \}$  Markov chain with a finite number of states. 14

# Computational Accuracy

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- Backorder Case

|                    |  |            |          |             |               |            |
|--------------------|--|------------|----------|-------------|---------------|------------|
|                    |  | $R_I = 10$ | $R = 30$ | $\mu_1 = 2$ | $R_{DC} = 10$ | $R_R = 5$  |
| <b>Parameters:</b> |  | $Q_I = 13$ | $r = 10$ | $\mu_2 = 1$ | $Q_{DC} = 20$ | $Q_R = 10$ |

# Computational Accuracy

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|               |            | <u><math>\lambda=1.3</math></u> |          |            |
|---------------|------------|---------------------------------|----------|------------|
|               |            | Inv. Level                      | BO Level | Cust. Sat. |
| Input Buffer  | Analytic   | 14.3861                         | N/A      | 99.84%     |
|               | Simulation | 14.3896                         | N/A      | 99.84%     |
|               | Rel. Error | -0.02%                          | N/A      | 0.00%      |
| Output Buffer | Analytic   | 20.2831                         | 0.0515   | 95.14%     |
|               | Simulation | 20.3260                         | 0.0495   | 95.30%     |
|               | Rel. Error | -0.21%                          | 4.04%    | -0.17%     |
| DC            | Analytic   | 22.2038                         | 0.0004   | 99.98%     |
|               | Simulation | 22.2087                         | 0.0035   | 99.92%     |
|               | Rel. Error | -0.02%                          | -88.57%  | 0.06%      |
| Retailer      | Analytic   | 7.9228                          | 0.0528   | 96.78%     |
|               | Simulation | 7.9205                          | 0.0537   | 96.75%     |
|               | Rel. Error | 0.03%                           | -1.68%   | 0.03%      |

| <u><math>\lambda=1.5</math></u> |            |          |
|---------------------------------|------------|----------|
|                                 | Inv. Level | BO Level |
|                                 | 13.9829    | N/A      |
|                                 | 13.9857    | N/A      |
|                                 | -0.02%     | N/A      |
|                                 | 14.7011    | 1.4737   |
|                                 | 14.7971    | 1.3927   |
|                                 | -0.65%     | 5.82%    |
|                                 | 18.7423    | 0.7061   |
|                                 | 19.5314    | 0.4381   |
|                                 | -4.04%     | 61.17%   |
|                                 | 7.0957     | 0.3687   |
|                                 | 7.3054     | 0.3470   |
|                                 | -2.87%     | 6.25%    |

# Designing Operational Policies

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- Complex optimal control policy
  - Restrict the structure of the control policy
  - Use the simple reorder policies at all installations
- Coordinate simple decision rules in the best possible way
  - Minimize steady-state expected total system-wide costs
- Decision variables:  $(R_I, Q_I)$ ,  $(R, r)$ ,  $(R_{DC}, Q_{DC})$ ,  $(R_R, Q_R)$

# Designing Operational Policies

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Total Cost: Set-up, holding, backordering, shortage cost

- SC: Set-up cost per order
- h: unit holding cost per unit time
- g: unit backordering cost per unit time
- p: shortage cost per unit short
- $\lambda$ : mean rate of demand

## Min Total Cost (Entire System)

$$TC(\underline{Q}, \underline{R}) = \sum_k \frac{SC \times \lambda}{Q} + hE[I] + gE[B] + p\lambda \Pr(\text{Backorder})$$

s.t.  $RI, QI, R, r, RDC, QDC, RR, QR$  integer

# Optimization

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## Example

|                 |             |                  |           | <b>Input</b> | <b>Output</b> | <b>DC</b> | <b>Retailer</b> |
|-----------------|-------------|------------------|-----------|--------------|---------------|-----------|-----------------|
|                 | $\mu_1 = 2$ | $\beta_S = 1$    | <b>SC</b> | 30           | 25            | 20        | 15              |
| $\lambda = 1.5$ | $\mu_2 = 1$ | $\beta_P = 1$    | <b>h</b>  | 0.2          | 0.4           | 0.6       | 0.8             |
|                 | $a = 0.1$   | $\beta_{DC} = 1$ | <b>g</b>  |              | 0.6           | 0.4       | 0.2             |
|                 |             |                  | <b>p</b>  | 100          | 10            | 50        | 25              |

# Optimization

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## Example

| Input |       |     |     | Output   |          | DC    |       | Retailer |         | Cost    |          |         |           |           |  |
|-------|-------|-----|-----|----------|----------|-------|-------|----------|---------|---------|----------|---------|-----------|-----------|--|
| $Q_I$ | $R_I$ | $R$ | $r$ | $Q_{DC}$ | $R_{DC}$ | $Q_R$ | $R_R$ | Input    | Output  | DC      | Retailer | TOTAL   | Fill Rate |           |  |
| 13    | 10    | 30  | 10  | 20       | 10       | 10    | 5     | 9.3077   | 12.8896 | 17.4546 | 11.8722  | 51.524  | 89.67%    |           |  |
| 14    | 9     | 31  | 11  | 20       | 11       | 11    | 6     | 8.9591   | 12.892  | 15.5895 | 11.5487  | 48.9892 |           |           |  |
|       |       | 35  | 13  | 22       | 12       |       |       |          | 12.9953 | 16.3616 |          |         | 49.8646   |           |  |
| 15    | 8     | 35  | 13  | 22       | 12       | 12    | 5     | 8.6927   | 13.108  | 16.4506 | 10.9812  | 49.2324 |           |           |  |
|       |       | 37  | 13  | 24       | 10       |       |       |          | 13.3169 | 17.219  |          |         | 50.2099   |           |  |
| 16    | 7     | 37  | 13  | 24       | 9        | 12    | 5     | 8.4961   | 13.4786 | 16.9707 | 10.9483  | 49.8937 |           |           |  |
|       |       | 37  | 13  | 24       | 7        |       |       |          | 13.4786 | 15.8918 |          |         | 48.8148   |           |  |
| 17    | 6     | 38  | 14  | 24       | 6        | 12    | 5     | 8.3861   | 13.7273 | 15.7524 | 11.1456  | 49.0115 |           |           |  |
|       |       | 38  | 14  | 24       | 4        |       |       |          | 13.7273 | 14.688  |          |         | 47.9471   |           |  |
| 17    | 6     | 38  | 14  | 24       | 3        | 12    | 5     | 8.3821   | 13.7285 | 14.159  | 11.1474  | 47.417  |           |           |  |
|       |       | 38  | 14  | 24       | 1        |       |       |          | 13.7285 | 13.0948 |          |         | 46.3528   |           |  |
| 17    | 6     | 38  | 14  | 24       | 1        | 12    | 5     | 8.3821   | 13.7285 | 13.0948 | 11.1474  | 46.3528 |           |           |  |
|       |       | 38  | 14  | 24       | 1        |       |       |          | 13.7285 | 13.0948 |          |         | 46.3528   |           |  |
|       |       |     |     |          |          |       |       |          |         |         |          |         |           | Fill Rate |  |
| 17    | 6     | 38  | 14  | 24       | 1        | 12    | 5     | 8.3821   | 13.7285 | 13.0948 | 11.1474  | 46.3528 | 93.05%    |           |  |

Any Questions?